



CARE & MAINTENANCE INSTRUCTIONS

Preventative care

- Placing colour-fast, dirt trapping mats at all external entrances will help to keep dirt and grit off your floor as well as absorbing any excess moisture.
- Use high density felt floor protectors on the underside of all moving furniture or furniture that may be moved from time to time to help prevent premature wear and scratches.
- Castor chairs must use only “soft wheels” (type W) and a plastic protector mat should be placed under the area where the chair is placed/used.
- When moving heavy furniture or items back into position after the installation has been completed, use rigid protective sheets on the surface of your floor and avoid sliding or dragging furniture or appliances into place across the surface of your new floor.

Maintenance

Like all timber floors Nature's Oak Timber Flooring will mark and scratch. However, it can be re-coated or re-sanded as required, just like traditional wood flooring in order to maintain your floor;

- Vacuum (bristles down) or sweep your floor regularly to remove grit or objects that may scratch the surface of your floor.
- Any spills should be wiped off the surface of the floor as soon as they occur.
- Damp clean using a microfiber mop. For best results use a Quick-Step Maintenance Kit and Quick-Step cleaning solution, at the recommended dilution to water. It has been designed specifically for flooring. Towel off any excess moisture immediately after damp mopping.
- Do not use abrasive cleaners, steel wool, or scouring powder on your floor and never wax or polish your floor.
- Use of steam mops is not permitted, use of wet vac devices are allowed following correct use per manufacturers instructions. (We only recommend Quick-Step cleaner for timber flooring).
- Timber flooring, like other types of smooth floors, can become slippery when wet. Wipe any cleaning moisture off the floor immediately after cleaning using a clean towel or rag. Immediately wipe up wet areas from spills, foreign substances, or moisture from wet feet.
- Castor chairs must use only “soft wheels” (type W) and a plastic protector mat should be placed under the area where the chair is placed/used.

A timber friendly environment

Keeping your internal environment “timber friendly” is important. Immediately after installation, the area should be well ventilated, occupied and protected from extreme sunlight and extreme swings of humidity and temperature. Failure to provide such an environment can lead to fading, distortion of panels, excessive expansion / contraction (gaps) or noisy floors. All wood species can change colour over time in a process called oxidization, wood exposed to UV light will oxidize quicker so care should be taken when placing rugs, furniture and other floor coverings.

Recoating

After several years of wear, especially in high-traffic areas, your timber floor may become dull or show signs of surface wear. At this stage, a maintenance re-coat with an approved floor finish can restore its appearance and provide continued protection. This is typically carried out by a professional floor sander using approved coatings such as Premium Aqua Gold or Premium Gold Floor Finish. Non-recommended coatings may not adhere correctly and can flake or peel from the floor. If unsure, check first with your retailer or Premium Floors.

Additional Information

For the most up to date guides or advice on maintaining and caring for your Sidura floor, contact Premium Floors or Floorscape

In Australia

www.premiumfloors.com.au

In New Zealand

www.floorscape.co.nz